

Privacy Policy

Introduction

Welcome to Krismobility's Electric Vehicle (EV) Charger platform! At Krismobility, we are committed to ensuring the privacy and security of your personal information. This Privacy Policy outlines our practices regarding the collection, use, and protection of the information we gather when you use our website and mobile application.

Purpose of the Privacy Policy:

This Privacy Policy serves to inform you about the types of information we collect, how we use that information, and the measures we take to safeguard your data. Whether you access our services through our website (www.krismobility.com) or our mobile app, this policy is applicable to both platforms.

Where to Find the Latest Version:

We strive to be transparent about our privacy practices, and we encourage you to review this policy regularly to stay informed. The most recent version of our Privacy Policy is always available at krismobility.com/PrivacyPolicy. By using our services, you agree to the terms outlined in this Privacy Policy.

If you have any questions or concerns about our privacy practices, please don't hesitate to contact us. Your trust is important to us, and we are dedicated to maintaining the confidentiality and security of your personal information.

Thank you for choosing Krismobility's EV Charger platform!

Information Collected

At Krismobility, we collect various types of information to provide you with a seamless and personalized Electric Vehicle (EV) charging experience. The information we gather falls into the following categories:

Personal Information:

- When you create an account or make a purchase, we collect personal details such as your name, contact information, and billing address.

This information is essential for order processing and account management.

Payment Information:

- To facilitate online payments for EV charging services and products, we collect payment information, including credit card details. Rest assured, we utilize secure payment gateways to safeguard your financial data.

Usage and Interaction Data:

- We gather data on how you interact with our website and mobile app, including your usage patterns, preferences, and settings. This information helps us enhance our services, tailor recommendations, and improve user experience.

Location Data:

- If you choose to enable location services, we may collect geolocation data to provide location-based services, such as finding nearby charging stations. You have the option to control and disable location tracking in your device settings.

By using Krismobility' EV Charger platform, you consent to the collection of the aforementioned information.

How Information is Processed

At Krismobility, we process the information collected through our Electric Vehicle (EV) Charger platform with the utmost care and diligence. The processing of your data is undertaken for the following purposes:

Order Processing and Account Management:

- Personal and payment information is processed to fulfill your orders and manage your account. This includes processing transactions, providing receipts, and ensuring the smooth functioning of your EV charging services.

Service Improvement:

- Usage and interaction data are analyzed to improve our services continually. This involves evaluating user behavior, preferences, and feedback to enhance the functionality, features, and overall user experience of our website and mobile app.

Communication:

- We may use your contact information to communicate with you regarding your account, transactions, and updates related to our EV

charging services. This ensures that you stay informed about important developments and improvements.

Security Measures:

- Your data is processed with security in mind. We employ encryption, secure connections, and access controls to protect your personal and financial information from unauthorized access, disclosure, alteration, or destruction.

Legal and Regulatory Compliance:

- Information may be processed to comply with applicable legal and regulatory requirements. This includes addressing legal obligations, resolving disputes, and cooperating with law enforcement authorities as necessary.

By using Krismobility' EV Charger platform, you acknowledge and consent to the processing of your information for these specified purposes.

Data Security

At Krismobility, the security of your data is a top priority. We have implemented robust measures to safeguard your information and ensure its confidentiality and integrity throughout its lifecycle:

SSL Encryption:

- We use Secure Socket Layer (SSL) encryption to secure the transmission of data between your device and our servers. This encryption protocol helps protect your personal and payment information during the process of data collection.

Encrypted Databases:

- Your account information is stored in secure, encrypted databases on the cloud. This ensures that your personal details and account data are protected from unauthorized access, providing an additional layer of security to your sensitive information.

PCI DSS Certified Payment Processing:

- For online payments, we utilize a Payment Card Industry Data Security Standard (PCI DSS) certified payment processing gateway. This industry-standard certification ensures that your payment information is handled with the highest level of security, meeting stringent requirements for the protection of financial data.

Access Controls:

- Access to your data is restricted to authorized personnel only. We implement access controls and authentication mechanisms to ensure that only individuals with the proper permissions can access and manage user information.

Regular Security Audits:

- We conduct regular security audits and assessments to identify and address potential vulnerabilities in our systems. This proactive approach helps us maintain the highest standards of security and protect against emerging threats.

While we take these measures to secure your data, it's important to note that no method of transmission or storage is entirely foolproof. We continuously strive to improve our security practices and stay abreast of industry best practices.

User Rights

At Krismobility, we respect your privacy and acknowledge your rights concerning your personal information. As a user of our Electric Vehicle (EV) Charger platform, you have the following rights:

Right to Access:

- You have the right to request access to the personal information we hold about you. Upon request, we will provide you with details about the types of data we have collected and processed.

Right to Correction:

- You may update or correct inaccuracies in your personal information by accessing your account settings on our website or mobile app. If you encounter difficulties, please contact us, and we will assist you.

Right to Deletion:

- You can request the deletion of your account and associated personal information. Please note that certain data may need to be retained for legal or legitimate business purposes, but we will inform you of any such requirements.

Right to Object:

● You have the right to object to the processing of your personal information for specific purposes. We will respect your preferences, unless there are compelling legitimate grounds for the processing. Right

to Restriction:

- You may request the restriction of processing of your personal information under certain circumstances. We will limit the use of your data while resolving any concerns you may have.

To exercise any of these rights, or if you have questions about your rights, please contact us through the provided channels in the "Contact Information" section of this Privacy Policy.

Retention of Data

Krismobility retains your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. The criteria used to determine the retention periods include:

Duration of Account Relationship:

- We will retain your account information for the duration of your relationship with Krismobility. If you choose to close your account, we will securely delete or anonymize your data in accordance with our internal data retention policies.

Legal Obligations:

- Some data may be retained to comply with legal obligations, resolve disputes, and enforce agreements. We will ensure that any such retention is in line with applicable laws and regulations.

Business Necessity:

- Certain information may be retained for legitimate business purposes, such as analytics, service improvement, and fraud prevention. This data will be anonymized or deleted when it is no longer necessary for these purposes.

We regularly review our data retention practices to ensure compliance with privacy laws and to minimize the retention of unnecessary data. If you have any questions about our data retention policies or would like to request the deletion of specific data, please contact us.

Updates to the Privacy Policy

Krismobility is committed to maintaining transparency and keeping you informed about our privacy practices. We may update this Privacy Policy periodically to reflect changes in our services, legal requirements, or privacy best practices. When we make significant updates, we will notify you through prominent notices on our website or through other communication channels. We encourage you to review the latest version of this Privacy Policy regularly, which will always be available at

krismobility.com/PrivacyPolicy. Your continued use of our Electric Vehicle (EV) Charger platform after the effective date of any changes constitutes your acceptance of the updated Privacy Policy.

Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy, your personal information, or our privacy practices, please don't hesitate to contact us. You can reach us through the following channels:

- Email: privacy@krismobility.com

Mailing Address:

Nanu Industries,
Sapana Town,
Ponda - Bethora Road,
Ponda-Goa, 403 401
India

Please include "Privacy Policy Inquiry" in the subject line of your email or correspondence to help us address your inquiry promptly. We are committed to addressing your concerns and maintaining the security and privacy of your information.